

**Fulton County FRESH and Human Service Grants
Technical Assistance Workshop Analysis
1.18.2011 through 1.28.2011**

The Fulton County Office of Grants and Community Partnerships hosted Technical Assistance Workshops during the two week period of January 18, 2011 through January 28, 2011. During the workshops, the 2011 grant application process for FRESH and Human Services were explained and questions were answered.

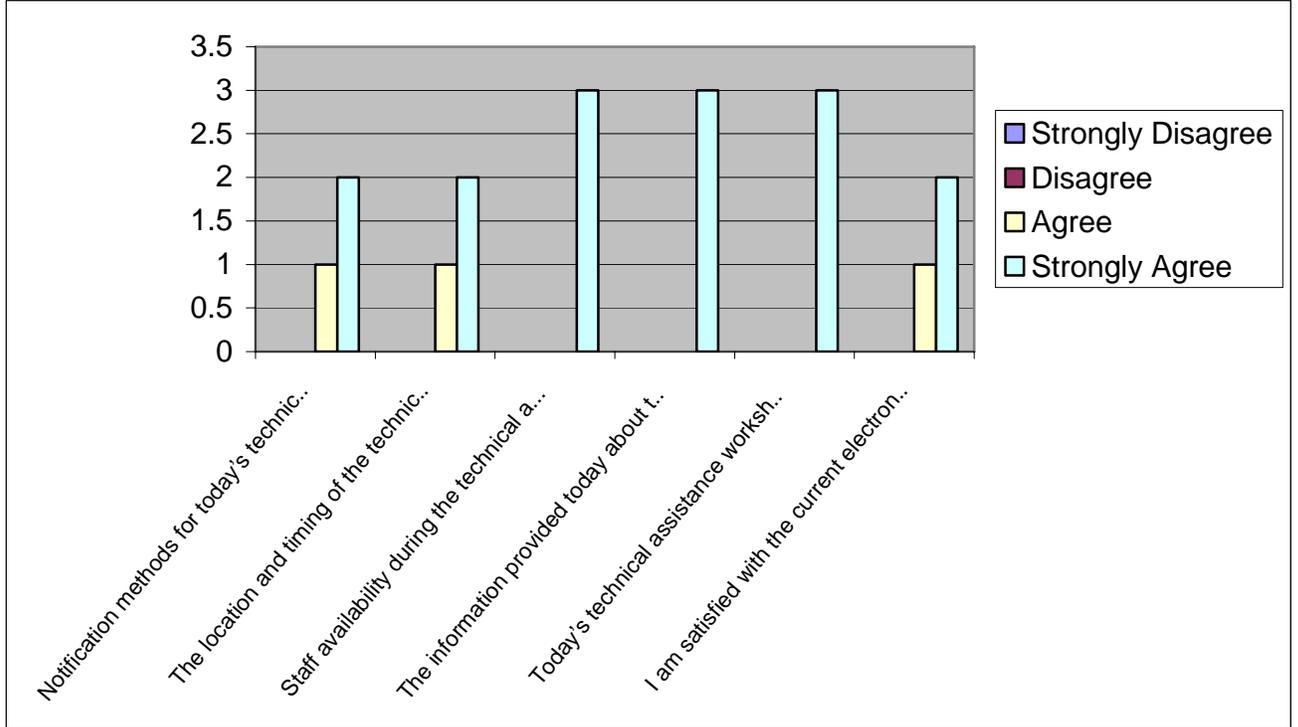
A survey was developed utilizing Survey Monkey and was emailed to all attendees who provided their email address. The survey opened on January 21, 2011 and closed on February 7, 2011. Analysis of the surveys started on February 8, 2011. A total of 92 surveys were received and 219 were sent.

The following pages describe feedback from the surveys based on the day the individual attended a workshop. The dates included are: January 18, January 19, January 20, January 21, January 24, and January 28, 2011.

January 18, 2011 FRESH and Human Service Grants Technical Assistance Workshop

Please answer the following questions according to the rating scale.							
	Strongly Disagree	Disagree	Agree	Strongly Agree	N/A	Rating	Response
						Average	Count
Notification methods for today's technical assistance workshop were sufficient	0.0% (0)	0.0% (0)	33.3% (1)	66.7% (2)	0.0% (0)	3.67	3
The location and timing of the technical assistance session was convenient.	0.0% (0)	0.0% (0)	33.3% (1)	66.7% (2)	0.0% (0)	3.67	3
Staff availability during the technical assistance session was satisfactory.	0.0% (0)	0.0% (0)	0.0% (0)	100.0% (3)	0.0% (0)	4	3
The information provided today about the app...	0.0% (0)	0.0% (0)	0.0% (0)	100.0% (3)	0.0% (0)	4	3
Today's technical assistance workshop was clear, comprehensive and beneficial	0.0% (0)	0.0% (0)	0.0% (0)	100.0% (3)	0.0% (0)	4	3
I am satisfied with the current electronic format of the grant.	0.0% (0)	0.0% (0)	33.3% (1)	66.7% (2)	0.0% (0)	3.67	3
Total Responders: 3							

January 18, 2011 FRESH and Human Service Grants Technical Assistance Workshop



Eight emails were sent to attendees of the Technical Assistance Workshop that was held on January 18, 2011. Out of the 8 that were sent, only three attendees responded. Of the three responders, all the answers were either “agree” or “strongly agree”.

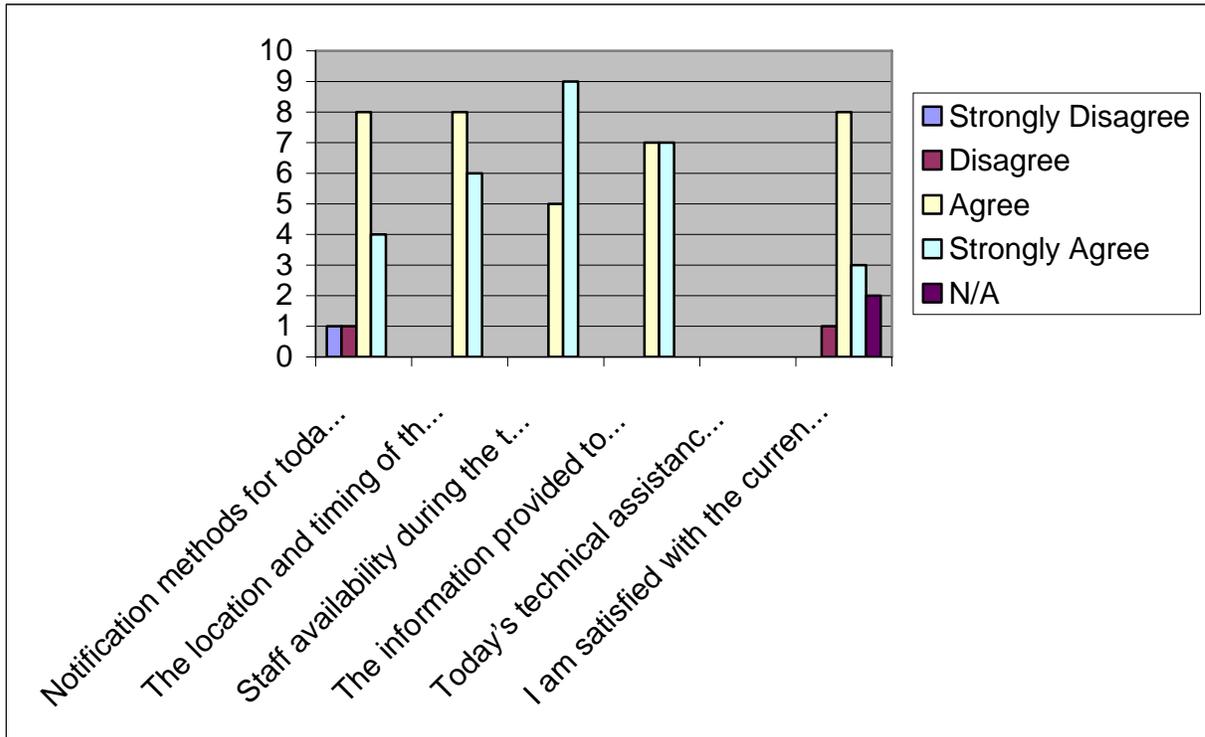
One comment was received from the survey:

- This was a very outstanding workshop. We will do our best to meet all the qualifications for the grant award, and we are better prepared this year more than ever. Mr Muhammad was great, clear and very knowledgeable. The facilitator was informative and did a great job. The refreshments helped also. Lol.

January 19, 2011 FRESH and Human Service Grants Technical Assistance Workshop

Please answer the following questions according to the rating scale.							
	Strongly Disagree	Disagree	Agree	Strongly Agree	N/A	Rating	Response
						Average	Count
Notification methods for today's technical assistance workshop were sufficient	7.1% (1)	7.1% (1)	57.1% (8)	28.6% (4)	0.0% (0)	3.07	14
The location and timing of the technical assistance session was convenient.	0.0% (0)	0.0% (0)	57.1% (8)	42.9% (6)	0.0% (0)	3.43	14
Staff availability during the technical assistance session was satisfactory.	0.0% (0)	0.0% (0)	35.7% (5)	64.3% (9)	0.0% (0)	3.64	14
The information provided today about the app...	0.0% (0)	0.0% (0)	50.0% (7)	50.0% (7)	0.0% (0)	3.5	14
Today's technical assistance workshop was clear, comprehensive and beneficial	0.0% (0)	7.1% (1)	57.1% (8)	35.7% (5)	0.0% (0)	3.29	14
I am satisfied with the current electronic format of the grant.	0.0% (0)	7.1% (1)	57.1% (8)	21.4% (3)	14.3% (2)	3.17	14
Total Responders: 14							

January 19, 2011 FRESH and Human Service Grants Technical Assistance Workshop



Seventeen emails were sent to attendees of the Technical Assistance Workshop that was held on January 19, 2011. Out of the 17 that were sent, 14 attendees responded. Of the fourteen responders, there was a variety of answers submitted.

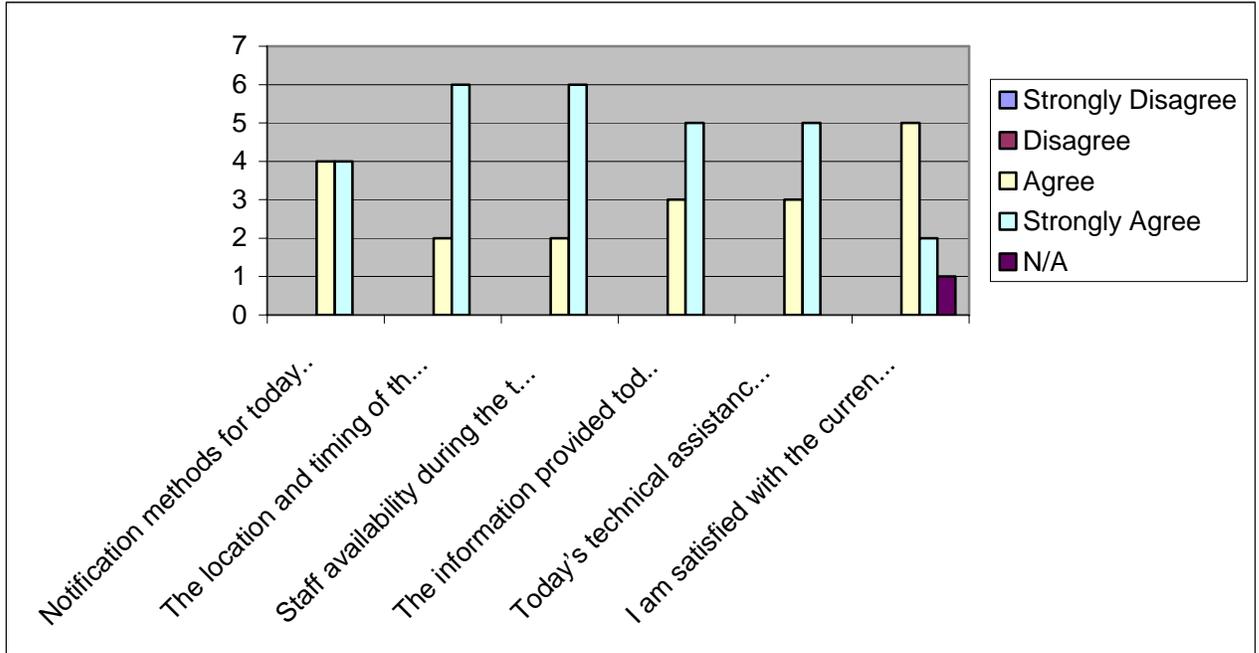
Seven comments were received from the survey:

- If you don't already have 2 or 3 of these workshops a year, would be beneficial.
- As a newcomer to the process, I did not find that the staff made clear what the differences between FRESH and HS grants are. It's probably obvious to many, but this should be covered briefly toward the start. It also wasn't clear which dollar figures and guidelines applied to which category. Mixing the two together is confusing.
- Having a person read the presentation word for word was a little much. Interaction was very good.
- It might make sense to break the workshops up into "New Grantee" and "Returning Grantee" workshops if that would not cause a burden for the department. Newcomers often have a number of unique needs and concerns that current or previous grantees do not.
- Since the system has been down, I am still waiting for a link to the electronic version of the application.
- Friendliness of staff is greatly appreciated!

January 20, 2011 FRESH and Human Service Grants Technical Assistance Workshop

Please answer the following questions according to the rating scale.							
	Strongly Disagree	Disagree	Agree	Strongly Agree	N/A	Rating	Response
						Average	Count
Notification methods for today's technical assistance workshop were sufficient.	0.0% (0)	0.0% (0)	50.0% (4)	50.0% (4)	0.0% (0)	3.5	8
The location and timing of the technical assistance session was convenient.	0.0% (0)	0.0% (0)	25.0% (2)	75.0% (6)	0.0% (0)	3.75	8
Staff availability during the technical assistance session was satisfactory.	0.0% (0)	0.0% (0)	25.0% (2)	75.0% (6)	0.0% (0)	3.75	8
The information provided today about the app...	0.0% (0)	0.0% (0)	37.5% (3)	62.5% (5)	0.0% (0)	3.63	8
Today's technical assistance workshop was clear, comprehensive and beneficial.	0.0% (0)	0.0% (0)	37.5% (3)	62.5% (5)	0.0% (0)	3.63	8
I am satisfied with the current electronic format of the grant.	0.0% (0)	0.0% (0)	62.5% (5)	25.0% (2)	12.5% (1)	3.29	8
Total Responders: 8							

January 20, 2011 FRESH and Human Service Grants Technical Assistance Workshop



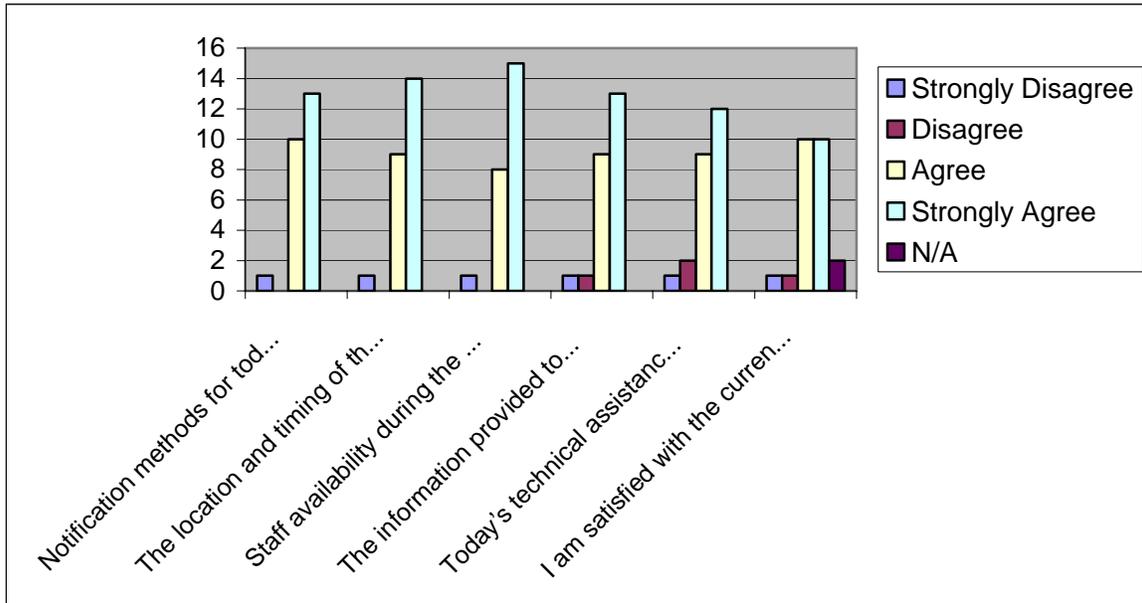
Thirteen emails were sent to attendees of the Technical Assistance Workshop that was held on January 20, 2011. Out of the 13 that were sent, 8 attendees responded. Of the eight responders, the majority of the answers were “strongly agree” and “agree”, with one “not applicable.”

No comments were received from the survey.

January 21, 2011 FRESH and Human Service Grants Technical Assistance Workshop

Please answer the following questions according to the rating scale.							
	Strongly Disagree	Disagree	Agree	Strongly Agree	N/A	Rating	Response
						Average	Count
Notification methods for today's technical assistance workshop were sufficient.	4.2% (1)	0.0% (0)	41.7% (10)	54.2% (13)	0.0% (0)	3.46	24
The location and timing of the technical assistance session was convenient.	4.2% (1)	0.0% (0)	37.5% (9)	58.3% (14)	0.0% (0)	3.5	24
Staff availability during the technical assistance session was satisfactory.	4.2% (1)	0.0% (0)	33.3% (8)	62.5% (15)	0.0% (0)	3.54	24
The information provided today about the app...	4.2% (1)	4.2% (1)	37.5% (9)	54.2% (13)	0.0% (0)	3.42	24
Today's technical assistance workshop was clear, comprehensive and beneficial.	4.2% (1)	8.3% (2)	37.5% (9)	50.0% (12)	0.0% (0)	3.33	24
I am satisfied with the current electronic format of the grant.	4.2% (1)	4.2% (1)	41.7% (10)	41.7% (10)	8.3% (2)	3.32	24
Total Responders: 24							

January 21, 2011 FRESH and Human Service Grants Technical Assistance Workshop



Fifty-one emails were sent to attendees of the Technical Assistance Workshop that was held on January 21, 2011. Out of the 51 that were sent, 24 attendees responded. Of the twenty-four responders, there was a variety of answers submitted.

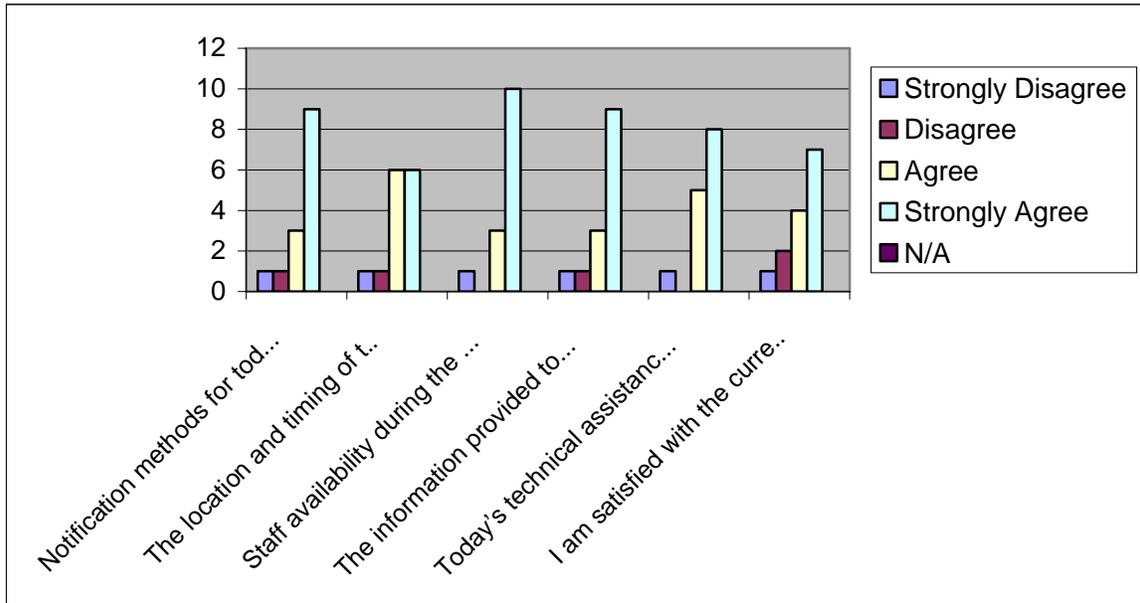
Six comments were received from the survey:

- I look forward to contacting you by telephone once we are further along in this process, thank you for your assistance.
- The workshop was very informative and I really appreciated the staff's willingness to spend time with me following the workshop to answer other questions I had.
- Workshop needs to be more interactive. Should be a request for pre-questions to be submitted before workshops start so you all will know what slides to concentrate on the most. Questions should be answered and taken during that specific slide presentation to ensure attendees understand what is needed from them and vice versa.
- This was the best HSD technical I have attended. Very well put together. Thank you.
- It would be helpful to provide handouts of the slide presentation to attendees during the workshop OR advise attendees to print it out prior to the meeting.
- It might be a better use of time to have some sessions for new applicants and some for returning/renewing applicants (with the new sessions being open to anyone). It just seemed that people who were new to the process had a lot of questions that might have been redundant to people who have been through the process before. But, thanks for holding these TA sessions!

January 24, 2011 FRESH and Human Service Grants Technical Assistance Workshop

Please answer the following questions according to the rating scale.							
	Strongly Disagree	Disagree	Agree	Strongly Agree	N/A	Rating	Response
						Average	Count
Notification methods for today's technical assistance workshop were sufficient.	7.1% (1)	7.1% (1)	21.4% (3)	64.3% (9)	0.0% (0)	3.43	14
The location and timing of the technical assistance session was convenient.	7.1% (1)	7.1% (1)	42.9% (6)	42.9% (6)	0.0% (0)	3.21	14
Staff availability during the technical assistance session was satisfactory.	7.1% (1)	0.0% (0)	21.4% (3)	71.4% (10)	0.0% (0)	3.57	14
The information provided today about the application...	7.1% (1)	7.1% (1)	21.4% (3)	64.3% (9)	0.0% (0)	3.43	14
Today's technical assistance workshop was clear, comprehensive and beneficial.	7.1% (1)	0.0% (0)	35.7% (5)	57.1% (8)	0.0% (0)	3.43	14
I am satisfied with the current electronic format of the grant.	7.1% (1)	14.3% (2)	28.6% (4)	50.0% (7)	0.0% (0)	3.21	14
Total Responders: 14							

January 24, 2011 FRESH and Human Service Grants Technical Assistance Workshop



Forty-two emails were sent to attendees of the Technical Assistance Workshop that was held on January 24, 2011. Out of the 42 that were sent, 15 attendees responded. Of the fourteen responders, there was a variety of answers submitted.

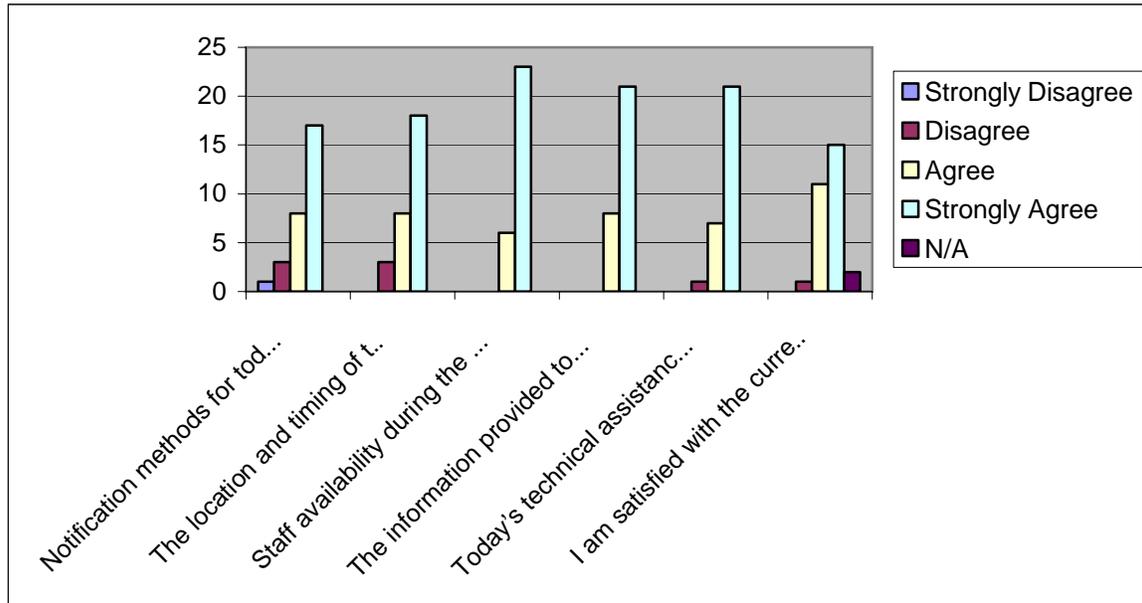
Three comments were received from the survey:

- The information was thorough and the presenter's were knowledgeable and informative.
- I am still confused about how to access the online application.
- It would be useful for me in the future if you offered the meetings in each area of the county during different weeks. I ended up driving a considerable distance to attend in a different district because both meetings offered near my office were during an already busy week.

January 28, 2011 FRESH and Human Service Grants Technical Assistance Workshop

Please answer the following questions according to the rating scale.							
	Strongly Disagree	Disagree	Agree	Strongly Agree	N/A	Rating	Response
						Average	Count
Notification methods for today's technical assistance workshop were sufficient.	3.4% (1)	10.3% (3)	27.6% (8)	58.6% (17)	0.0% (0)	3.41	29
The location and timing of the technical assistance session was convenient.	0.0% (0)	10.3% (3)	27.6% (8)	62.1% (18)	0.0% (0)	3.52	29
Staff availability during the technical assistance session was satisfactory.	0.0% (0)	0.0% (0)	20.7% (6)	79.3% (23)	0.0% (0)	3.79	29
The information provided today about the application...	0.0% (0)	0.0% (0)	27.6% (8)	72.4% (21)	0.0% (0)	3.72	29
Today's technical assistance workshop was clear, comprehensive and beneficial.	0.0% (0)	3.4% (1)	24.1% (7)	72.4% (21)	0.0% (0)	3.69	29
I am satisfied with the current electronic format of the grant.	0.0% (0)	3.4% (1)	37.9% (11)	51.7% (15)	6.9% (2)	3.52	29
Total Responders: 29							

January 28, 2011 FRESH and Human Service Grants Technical Assistance Workshop



Eighty five emails were sent to attendees of the Technical Assistance Workshop that was held on January 24, 2011. Out of the 85 that were sent, 29 attendees responded. Of the twenty nine responders, there was a variety of answers submitted.

Ten comments were received from the survey:

- Everyone always does a good job with the presentation, and very helpful with answering additional questions.
- Perhaps a larger room next time. Thank you
- This was helpful and informative. It is much easier as it is my 2nd application.
- The presentation was informative and well organized
- Session was not only information but it was also interesting. Facilitator was great. He kept our attention.
- I felt this was definitely worth my while. Good questions and answers.
- PowerPoint Presentation should be made available to registrants.
- Great workshop, there was just a shortage of parking at that location.
- Thank you Mr. Cory and Ms. Rae for taking the time out, (after the meeting) to help a first timer understand in fuller details some applications questions. Once again, thank you!
- Great workshop.